



If your garden room includes aluminium bi-fold doors, it's important to use them properly to keep them working as intended and avoid any issues down the line.

Over time, bifold doors may come out of alignment due to regular use. This is a common occurrence and often simply requires a minor adjustment.

Please note that minor realignment falls outside the scope of our warranty when it results from day-to-day use, as our warranty covers structural defects only.

If your doors require adjustment, we recommend contacting a local door company to assist, we can recommend Windowfix Limited, who specialise in this type of work and should be able to assist.

You can reach them on 01784 257908.

Simple steps

01

Open or Closed, Not in Between

Your bi-fold doors should always be either:

- Fully closed with pins engaged (lift handle), or
- Fully open and secured with the top magnet (which is designed to hold the doors in place when open).

Leaving the doors partially open, or not catching them on the magnet when folded back, can cause them to hang off balance. Over time, this puts pressure on the hinges and tracking system, which can lead to misalignment.







How to Fully Open a Bifold Door

Insert the key into the lead door, turn 360° and remove.

Open the door fully, attaching it to the magnetic on the adjacent door.

Rotate the slave handles 180° to release the doors.

Push the door frame above the slave handle and open the doors fully, ensuring the lead door remains against its magnet at all times.

Do not open the doors by the lead door.



Slave Handle

Avoiding Minor Adjustments

Doors that are left hanging, dragged, or not secured properly when open are more likely to drop or shift slightly out of line. Please note that these types of adjustments are not covered under our warranties, as they result from day-to-day use rather than a fault with the doors themselves.

04

A Few Extra Tips

- When closing the doors, make sure the track is clear of debris like leaves or grit – this helps keep the mechanism running smoothly.
- Always engage the locking points fully when the door is closed. Bi-folds have multiple lock points, and these help keep the doors aligned as well as secure.
- A light clean of the tracks and hinges now and then will help prevent build-up that could affect performance over time.







If you have any queries about your doors please contact our support team.

Contact Details



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